

QUALITY POLICY

Lyden Builders is a proud Tasmanian owned and operated business specialising in the construction of quality domestic and commercial buildings.

Our objectives are to:

- Provide exceptional service and reliability.
- Deliver construction products and services in accordance with the specifications and requirements of our clients.
- Develop and maintain the processes needed to produce a high level of construction and project management of a consistent standard of quality and at a competitive cost.
- Provide quality workmanship by committed professional and trained workers who operate in a safe and ethically responsible manner.
- Foster good relationships with clients through effective communications and encouraging feedback.
- Comply with legal and regulatory requirements of our stakeholders and interested parties.
- Always improve in everything that we do.

Matters for improvement in any area are to be identified and acted on with professional efficiency. Resources will be focussed towards the prevention of quality deficiencies in order to satisfy the goal of "right first time – every time". Regular open communication between our clients and teams to deliver a quality product that exceeds expectations.

The success of our company and achievement of objectives relies upon the cooperation and involvement of our team at all levels. Our commitment to quality will ensure the continued success of Lyden Builders and the satisfaction of clients, regulators, and our team.

Implementation and Review

Our aim is to provide ongoing implementation and to review this document every two years or as required.

Andrew Lyden
Director

A handwritten signature in black ink, appearing to read "A. Lyden", is positioned below the printed name and title.